

HEALTHCARE PROFESSIONALS

How to Obtain Rachel's Gift Services

www.RachelsGift.org/obtainingservices



If you would like our full program - Education & Keepsake Boxes - as outlined below please contact us (using the form below) for a breakdown of the cost for initial set up and training.

All costs associated are for reimbursement of costs incurred by us, such as travel expenses, instructor fees, and classroom materials. We do our best to keep costs at a minimum and will work with you for the best plan to enable you to activate the program. The patient supplies and all patient care, resources, and follow-up are covered by us as long as you keep all current staff trained.

If you would only like to purchase our keepsake boxes to use for your patients, but do not wish to have the complete service and education, then we will supply those at \$40 per box. Purchased boxes do not come with the follow-up service, hand and foot molds, or the last three items listed below under box contents.

Education CEU approved!

Medical professionals, grief specialists, and mothers who have experienced loss have drafted a well-balanced course for nurses, doctors and hospital staff to educate them to the unique needs of their patient who has lost an infant. After research, we have learned that these professionals have had little to no training in this area and have, as a result, in a lot of cases, just avoided these situations. We equip hospital staff with an outline to help them face the grief and in turn help the patient. A four-hour class is given in person with questions answered, common situations addressed, and resources given to each attendee to refer back to. **Our course is a continuing education course in ethics that doctors and nurses can receive credit for their furthering education and renewing of licenses.**

Some of the subject matter included in the class are as follows:

- Proper care of the deceased infant and tips for presentation
- Identifying the varying emotions of the patient and the best time to address decisions needing to be made
- How to most effectively offer services available
- Basic bereavement photography
- Addressing unusual requests
- The best language to use with the patient to reduce further trauma
- The unique challenges in NICU with deceleration of care and opportunities available
- Facilitation and importance of the bonding experience
- Working with birth defects and injuries

Keepsake Boxes

The second goal of Rachel's Gift is to provide families with keepsakes of their deceased child. When a child is stillborn or expires shortly after birth there is a narrow window in which to collect keepsakes. With the mental state of the family at the time they cannot think clearly and cannot look ahead to what they will want to have as a remembrance of their child. We provide a package, presented by the staff during the course of their hospital stay, that includes:

- Hand and Foot molds
- the book When Hello Means Goodbye
- Hand crocheted blanket
- Stuffed angel bear
- Ink print keepsake cards
- Teeny Tears bereavement diaper sets
- Resource pamphlets for mother, father, grandparents, family and friends
- Resources for support groups, memorial items, financial assistance for preferred baby's end of life plans
- Resource and keepsake for your ER to give to miscarriage patients treated and released
- Additional items for surviving multiples transferred to NICU
- Additional resource for patients 30 weeks gestation and up to alleviate Empty Arms Syndrome

We also include for your facility, at no cost: door and isolate cards, ER and surgical center resources for miscarriage, additional NICU resources and assortments of various size burial wraps and gowns sewn from wedding gowns if needed.

We have found through our research that most families do not get to utilize the services available because they have no way of knowing about them. Our job is to offer and connect them with whatever services they want or need and the keepsakes that we provide will be life long tangible links to their child and will aid them in their healing process.

Why we request our class be an ongoing requirement of your L&D and NICU staff:

1. The staff that is the most uncomfortable with loss will not voluntarily take the class and they are the ones they need it the most! We've had so many nurses come back and say the class was so much better than they were expecting and they were so glad they were "made" to come!
2. This allows for consistent patient care through shift changes and so forth. No matter what nurse is assigned to the loss patient, they are trained and know the procedures and feel confident taking on their care.
3. As employee turnover takes place, you eventually would lose everyone that had been trained! This way the program stays impactful and everyone stays on the same page.
4. Staff not having education on how to care for these unique patients, and inconsistency of care, has proven to adversely affect patient outcomes.

We recommend that you also advertise and offer the course as an option to key ER staff, Chaplains, Techs, partnering obstetricians, and anyone else in the facility that comes in contact with these patients.